

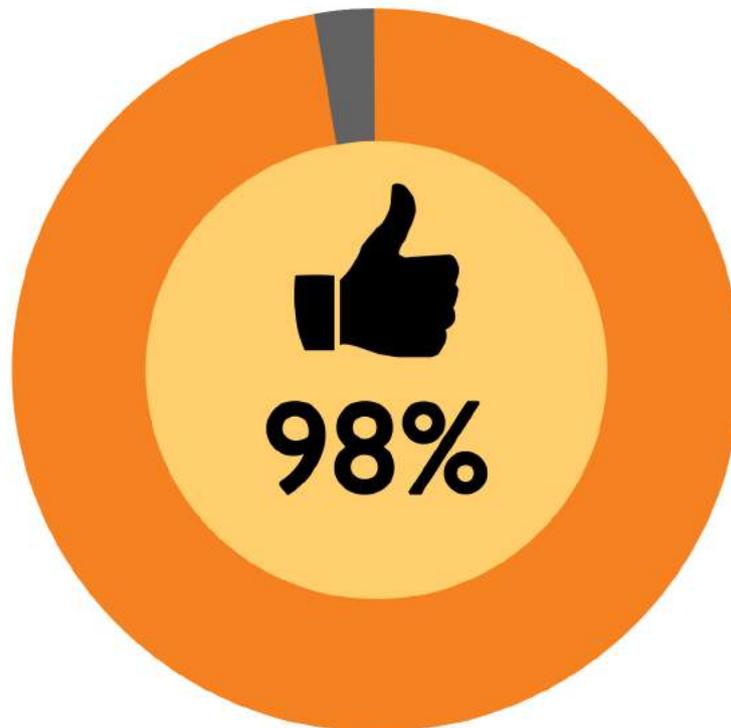
ADDITIONAL RESOURCES

- ANNEX A - Outcomes Dataset
- ANNEX B - Local Prevalence Dataset
- ANNEX C - 5 Step Plan for Commissioners
- ANNEX D - Checklist and Price Guide
- ANNEX E - 10 Myths about Hearing Care

ANNEX A:

Outcomes Dataset

PATIENT SATISFACTION



NATIONAL COMMUNITY HEARING ASSOCIATION
HEARING CARE CLOSER TO HOME

HIGH QUALITY CARE

PATIENT FEEDBACK



PATIENT SATISFACTION

OUTCOMES



WEARING HEARING AIDS AT ONE YEAR*

CLOSER TO HOME

BETTER ACCESS FOR MORE PEOPLE

562

NEW NHS LOCATIONS



WEEKEND APPOINTMENTS



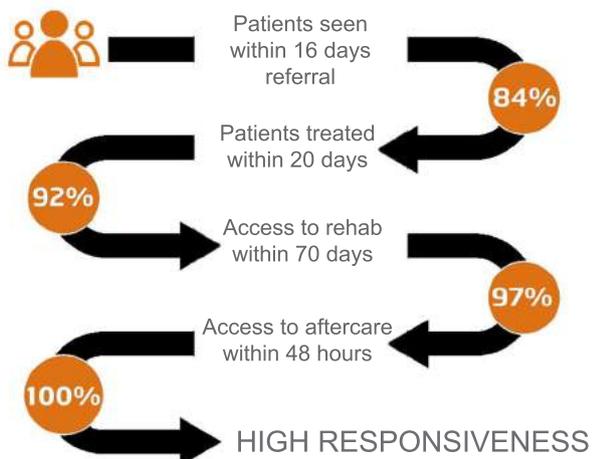
EVENING APPOINTMENTS



HOME APPOINTMENTS

MEETING PATIENT AND COMMUNITY NEEDS

SHORT WAITING TIMES



UNLIMITED SUPPORT + 100% FOLLOW UP

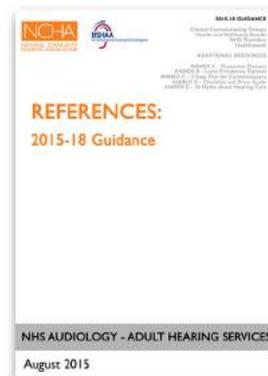
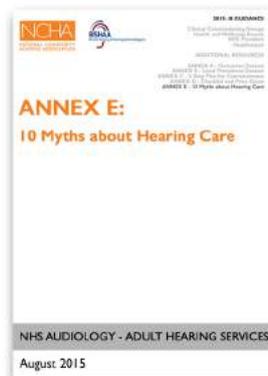
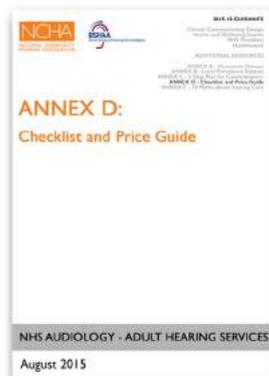
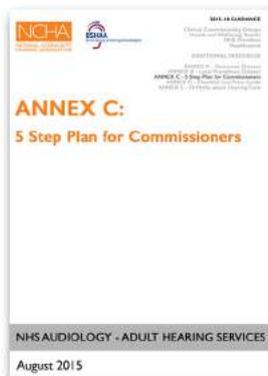
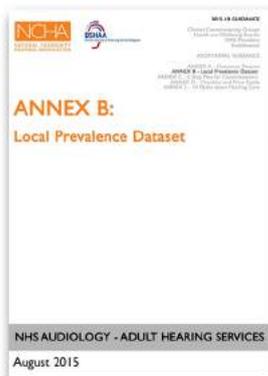
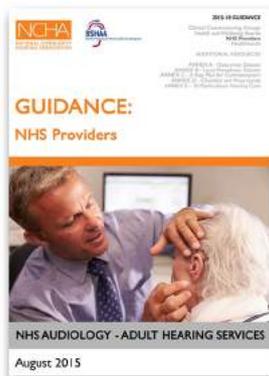
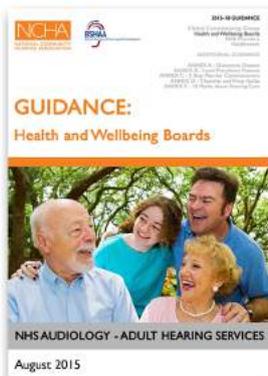
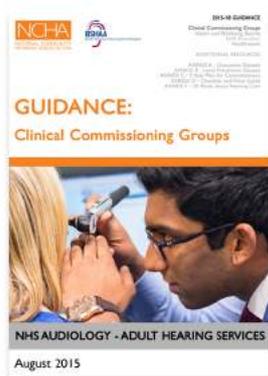


CO-MANAGING LONG-TERM CONDITIONS

DEPARTMENT OF HEALTH VISION, ACHIEVED ✓ 2013/2014 COMMUNITY HEARING DATA

* Range 90-95%. For more information about the dataset visit www.the-ncha.com/data

GUIDANCE IN THIS SERIES



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