

ANNEX A:

Outcomes Dataset

PATIENT SATISFACTION



NHS AUDIOLOGY - ADULT HEARING SERVICES

August 2015

NATIONAL COMMUNITY HEARING ASSOCIATION HEARING CARE CLOSER TO HOME

HIGH QUALITY CARE

PATIENT FEEDBACK



PATIENT
SATISFACTION

OUTCOMES



WEARING HEARING AIDS
AT ONE YEAR*

CLOSER TO HOME

BETTER ACCESS FOR MORE PEOPLE

562

NEW NHS
LOCATIONS



WEEKEND
APPOINTMENTS



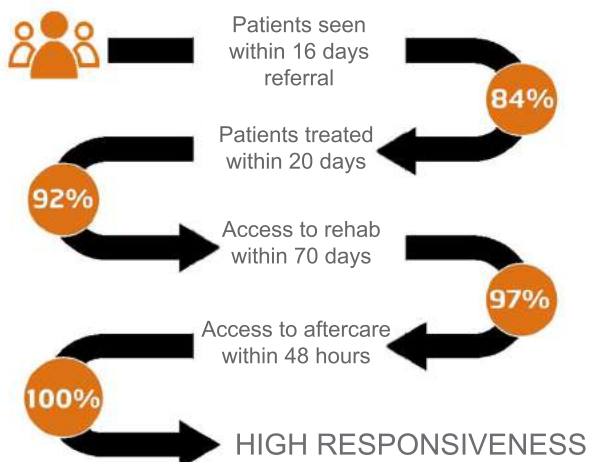
EVENING
APPOINTMENTS



HOME
APPOINTMENTS

MEETING PATIENT AND COMMUNITY NEEDS

SHORT WAITING TIMES



UNLIMITED SUPPORT + 100% FOLLOW UP



CO-MANAGING LONG-TERM CONDITIONS

DEPARTMENT OF HEALTH VISION, ACHIEVED ✓ 2013/2014 COMMUNITY HEARING DATA

* Range 90-95%. For more information about the dataset visit www.the-ncha.com/data

GUIDANCE IN THIS SERIES



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